

Monday 13th December 2021

In line with the updated national guidance in light of the emerging OMICRON variant, Lochmaben Medical Group will need to operate a reduced access policy to protect patients and staff from potential transmission. There will again be no unscheduled access to the surgery without prior arrangement.

If you require medical attention, then please contact the surgery and you will be triaged appropriately.

If you have ANY respiratory symptoms, including cough, fever, muscle ache, sore throat, change of smell/taste, runny nose and sneezing, please notify our reception staff prior to arrival. If you are awaiting results of a COVID PCR test, or have been in contact with a suspected case, do not attend the surgery in person and contact us by telephone first.

There is no requirement to order your prescriptions early. All repeat prescription requests ideally should be made via the prescription line or online ordering.

If you have symptoms suggestive of coronavirus or are contacted by NHS Track and Trace, you and your household contacts should isolate and organise a COVID test by calling 0800 028 2816 or by going online via NHS Inform website. You can take paracetamol and fluids for symptom relief.

For further advice about coronavirus please visit www.nhsinform.scot
If you have worsening symptoms, then please contact 111.

We will continue to keep you informed as the situation changes, please regularly review our Facebook page and website for details. Please share this information with relatives etc.

Best wishes,

Lochmaben Medical Team