



LOCHMABEN
MEDICAL GROUP

New online prescription ordering service

“Patient access” will be replaced by “Patient services”. All previously registered and all that we have a valid email address for will automatically receive an email invite (from noreply@myvisiononline.co.uk) to sign up

To sign up:

1. Open the email, make a note of the login details Account ID Linkage Key –
2. Choose Register new account below the login box
3. Choose ‘YES’ - When asked if you have received a registration letter, it means the e-mail you received and add the Practice ID shown on the email.
4. Enter your Account ID and Linkage ID from the email - be careful it's case sensitive
5. Create a unique username
6. Enter your chosen password in both password boxes – make a note of your username and password – you'll need them later
7. Add your personal details and then tick the box to agree to the terms & conditions and Privacy Policy.
8. Tick the box ‘I am not a robot’
9. Select the ‘Register’ box

If you are having issues, please check the on-line help pages

at https://help.visionhealth.co.uk/Patient_Services_-_Patient_Help_Centre/v1.7/Content/B_Help/Registration/Registration.htm

If you have accidentally deleted the email, don't worry, we will automatically issue a reminder after 14 days

If you would like to sign up to this service and haven't received an email, please provide your name, DOB, email address to dq.gpclin.y18377@nhs.scot